Confidential Patient Satisfaction Survey

Thank you for choosing Doctors On Sight for your vision care. Your satisfaction with the services that we provide is important to us. Our goal is to provide you with an exceptional experience when you visit our offices. Please complete the short anonymous survey below to help us provide the best vision care possible.

1. Convenience of our office hours  ○ Excellent/Good ○ Average/Acceptable ○ Fair/Needs Improvement
2. Ease of making an appointment  ○ Excellent/Good ○ Average/Acceptable ○ Fair/Needs Improvement
3. Promptness with which you were seen by the doctor  ○ Excellent/Good ○ Average/Acceptable ○ Fair/Needs Improvement
4. Thoroughness of care you received  ○ Excellent/Good ○ Average/Acceptable ○ Fair/Needs Improvement
5. Clarity of Doctor’s explanations  ○ Excellent/Good ○ Average/Acceptable ○ Fair/Needs Improvement
6. Doctor’s friendliness and courtesy  ○ Excellent/Good ○ Average/Acceptable ○ Fair/Needs Improvement
7. Staff’s friendliness and courtesy  ○ Excellent/Good ○ Average/Acceptable ○ Fair/Needs Improvement
8. Help with understanding your insurance coverage, if applicable  ○ Excellent/Good ○ Average/Acceptable ○ Fair/Needs Improvement
9. Selection of eyeglass frames  ○ Excellent/Good ○ Average/Acceptable ○ Fair/Needs Improvement
10. Knowledge/assistance of optical staff  ○ Excellent/Good ○ Average/Acceptable ○ Fair/Needs Improvement
11. Cleanliness of office  ○ Excellent/Good ○ Average/Acceptable ○ Fair/Needs Improvement
12. Eyewear delivered as promised with proper fit and instruction  ○ Excellent/Good ○ Average/Acceptable ○ Fair/Needs Improvement
13. Overall satisfaction with your visit  ○ Excellent/Good ○ Average/Acceptable ○ Fair/Needs Improvement
14. Will you be returning to see us?  ○ Yes ○ No ○ Uncertain
15. Would you recommend us to others?  ○ Yes ○ No ○ Uncertain

How can we improve? Please enter your comments and suggestions below:

What is your name?  
(Optional, but it helps us provide better services)

What is the name of the doctor and/or staff members that assisted you?